

CSA Update Corner – September 2, 2009

Less than One Week to go to Transition!

As time draws near, preparations continue for the transition to PerformCare, the new CSA that will assume operations at 12:01 a.m. on September 8th, 2009. Here are some important items of which you should be aware.

- **Check Out the Updated FAQs**

Please check out the FAQs link at the top of this page for updated information on the transition process including CYBER-related questions.

- **MIS Testing**

The third and fourth stages of MIS Testing, concerning Assessments & Treatment Plans, have been completed. Based upon the excellent feedback we've received the final tweaking of CYBER prior to the September 8th transition is taking place. Thanks again to all of our testers for their time and their excellent feedback!

- **MIS Training**

Registration has begun for CYBER “Train the Trainer” Sessions Beginning September 15th

Providers may now register for the in person “Train the Trainer” Sessions that begin September 15th. Remember, each person should register for only one (1) session. **To register for a course, please visit the PerformCare training page:** <http://www.cbhnp.org/cbhnpevents/Events.aspx>.

Web-Based CYBER Trainings Available On Demand

The pre-transition, web-based CYBER trainings have all been completed. On Monday, August, 31st the last web-based training was held to instruct users on the Treatment Plans module.

There are currently four web-based CYBER trainings available to providers concerning the following topics.

- Basic CYBER navigation, face sheet, progress notes
- Assessments module
- Treatment Plans module (WebEx will be available soon)
- Login & Security (WebEx will be available soon)

Remember: Recorded WebEx versions and PowerPoint versions of the above trainings are **available on demand** via the internet 24 hours a day, 7 days a week at both the WebEx Trainings link at the top of this page and the PerformCare website - <http://www.cbhnp.org/cbhnpevents/Events.aspx>.

The CYBER Sand box is Open for Play!

Users can now visit the CYBER “Sand box!” and “play” with many of the elements of the application.

Instructions to Access the Sand box are as follows:

- Go to: <http://nj.taisoftware.com/cyber/>
- Enter: Login Name: CMOLOGIN
 Password: CMologin

- Search for children using IDs between 100-199 (the name fields are masked)
- Check out all of the available functions
- Have fun!

To participate in either the live or recorded WebEx training sessions *and* to be able to access CYBER when it replaces ABSolute on September 8th, computers must have the Microsoft Silverlight plug-in installed. You will be prompted to download the plug-in the first time you try to access the WebEx training session. Please resolve any computer-security related issues in advance of the training that may prohibit you from being able to download the plug-in. For your reference, the link to the Microsoft Silverlight plug-in installation page is: <http://silverlight.net/GetStarted/>. State employees should be aware that your agency's computer security software will prevent you from being able to download Silverlight yourselves. Therefore, you will need your information technology field support staff to download the plug-in for you.

- **Transition Plan**

Claims

August 21st was the deadline for having ValueOptions (VO) process claims for services in which VO was the requestor of the service *and* the child did not have Medicaid coverage (usually for In-Community Assessments, Intensive In-Community, Behavioral Assistance, and other wrap/flex covered services). All claims VO receives after August 21st are returned to the submitting agency for re-submission to PerformCare on or after September 8th. We thank you for your cooperation and ask that you continue to hold off on submitting any claims until after the transition. The PerformCare billing address is as follows:

- PerformCare
300 Horizon Center Boulevard
Suite 306
Robbinsville, New Jersey 08691
(609) 689-5400

System Partners and providers are requested to submit to ValueOptions New Jersey all requests for continued authorizations no later than **August 28 at 10:00 p.m.** for authorizations that are scheduled to expire between August 28 and September 11, 2009. This will ensure that all such requests will be reviewed and approved in a timely fashion to cover the transition period, and that there are no gaps in authorizations or disruptions in payment.

Deadlines

- You will no longer be able to submit electronic or autofax documents to VO after 10:00 p.m. on August 28, 2009. If you cannot meet this deadline, you will need to submit requests to PerformCare on or after September 8, 2009.
- From 10:00 p.m. August 28 to 3:00 p.m. September 3, 2009, ABSolute users will have "read only" access to treatment plans in ABSolute but will be able to update demographics and enter progress notes.
- From 3:00 p.m. September 3 to 12:00 a.m. September 8, 2009, ABSolute users will have overall "read only" access.

- ABSolute will be turned off entirely at 12:00 a.m. September 8, 2009. Providers should immediately begin to review the children they are presently working with to determine what authorization requests need to be submitted by the August 28 deadline mentioned above.

These timeframes and deadlines are critical to allow DCBHS to transition to a new CSA at 12:01 a.m. on September 8, 2009.