

Gateway Health Plan *Medicare Assured*[®] Provider Manual 2010

Chapter I **INFORMATION PAGE**

Mailing Address for Claims:

Gateway Health Plan[®]
Claims Processing Department
P.O. Box 11-560
Albany, New York 12211-0560

Telephone Numbers

Gateway Health Plan [®] Provider Services Department Available Monday – Friday 8:30 a.m. to 4:30 p.m.	800-685-5205
Member Services / Care Management Available 24 hours a day, 7 days a week	866-755-7299
CBHNP Provider Relations	888-700-7370
Pharmacy	800-685-5215

FAX Numbers

Member Services / Care Management FAX	717-540-1146
CBHNP Provider Relations FAX	717-671-6522

Website Address

Gateway	www.gatewayhealthplan.com
CBHNP	www.cbhnp.org

Authorization Request Forms, Provider Info's, Provider Newsletters, information about how to access Medical Necessity Criteria and more are available on the website.