

For Immediate Release

Contact: Scott Daubert, COO
E-mail: sdaubert@cbhnp.org

CBHNP EARNS NCQA'S HIGHEST ACCREDITATION STATUS OF FULL ACCREDITATION

[Harrisburg, PA] December 2006—Community Behavioral Healthcare Network of Pennsylvania (CBHNP) announced that it has been awarded Full Accreditation by the National Committee for Quality Assurance (NCQA), an independent, non-profit organization that assesses and reports on the quality of health care. CBHNP's accreditation status is based on a voluntary review of various aspects of its operations, including how it ensures that its enrollees have access to and receive high-quality behavioral healthcare.

“Achieving a ‘Full’ Accreditation status—NCQA’s highest accreditation level—is a significant achievement,” said Margaret E. O’Kane, president of NCQA. “It is only awarded to plans that meet our requirements for access, service, consumer protection and quality improvement. We also want to see that the plan is coordinating medical and behavioral healthcare effectively.”

The NCQA Accreditation survey process includes onsite and offsite evaluations of over 50 standards and is conducted by a team of behavioral health providers and managed care experts. A committee of health care providers analyzes the team’s finding and assigns an accreditation level based on performance against NCQA standards.

The survey process evaluates how well a managed behavioral healthcare organization (MBHO) manages quality throughout every part of its delivery system—providers, facilities, affiliated providers and administrative services—to continuously improve health care for its enrollees.

NCQA is the nation’s leading accreditor of managed care organizations (MCO), and is a foremost provider of objective, standardized information about health care quality to the media and various online resources, and directly to consumers through its Web site at www.ncqa.org.

CBHNP is a not-for-profit, full service behavioral health managed care organization (BH-MCO), providing mental health and substance abuse services to the public sector, commercial health plans and employee assistance programs. CBHNP also

provides intermediary service organization services for county mental retardation programs. Its consumer-focused services cover over three million lives in Pennsylvania and surrounding states.

Headquartered in Harrisburg, CBHNP was created by member providers of the Pennsylvania Community Providers Association (PCPA) in 1994, in response to the move toward mandatory managed care. The provider-owned company is unique in Pennsylvania for its innovative management model, which relies on collaboration among member agencies to provide infrastructure, management expertise, and service capacity that reduces start-up costs and duplication of resources in new program areas while maximizing dollars for care. The company's provider network covers every county in Pennsylvania and has expanded to include many counties in neighboring states.

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