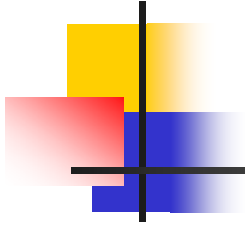




# Behavioral Health Services and Helpful Hints Regarding Corporate Initiatives

---

Cherie Dininni, RN, CPUR  
Supervisor



- Introduction
- Overview of Concerns in BH services
- Helpful hints regarding corporate compliance initiatives



# Introduction - Purpose

---

- Incorporate into your compliance programs
- Enhance your internal clinical or billing reviews
- Identify areas of non-compliance for voluntary self disclosure
- Improve the quality of services provided



# Overview of Concerns in BH Services

---

- Increase in number and seriousness of complaints/allegations/findings re all BH services
- Increase in substantiation of allegations/complaints
- Increase in referrals to the MFCS and resultant arrests and prosecutions
- Increase in referrals to Licensing Boards with resultant disciplinary actions



# Helpful Hints Regarding Corporate Compliance Initiatives

---

- Indicators of possible issues or violations
- Suggestions for prevention and self audit tips
- Examples identified through a compliance program

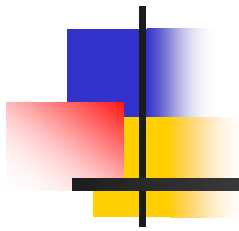


# Indicators of Possible Issues or Violations

---

- Indicators of services not rendered
- Indicators of forged/created/altered records
- Other indicators to consider

# Indicators of services not rendered



Indicators of

forged/created/altered records

---



# Other indicators to consider

---



# Suggestions for Prevention and Self-Audit Tips

---

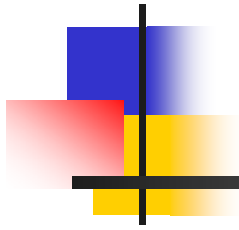
- Institute the basic components of a compliance program
- Know the rules, regulations and requirements
- Initiate appropriate action
- Suggestions



# Basic Components

---

# Rules, regulations and requirements





# Appropriate action

---



# Suggestions

---



# Examples Identified Through a Compliance Program

---

- Complaint #1
- Complaint #2
- Other compliance program initiatives



# Complaint #1

---



# Complaint #2

---

# Other compliance program initiatives

