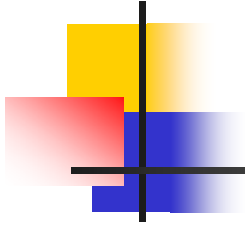


Behavioral Health
Services
and
Helpful Hints Regarding
Corporate Initiatives



Cherie Dininni, RN, CPUR
Supervisor



- Introduction
- Overview of Concerns in BH services
- Helpful hints regarding corporate compliance initiatives



Introduction - Purpose

- Incorporate into your compliance programs
- Enhance your internal clinical or billing reviews
- Identify areas of non-compliance for voluntary self disclosure
- Improve the quality of services provided



Overview of Concerns in BH Services

- Increase in number and seriousness of complaints/allegations/findings re all BH services
- Increase in substantiation of allegations/complaints
- Increase in referrals to the MFCS and resultant arrests and prosecutions
- Increase in referrals to Licensing Boards with resultant disciplinary actions



Helpful Hints Regarding Corporate Compliance Initiatives

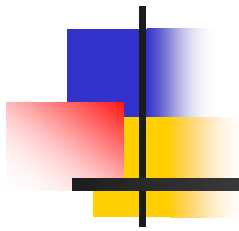
- Indicators of possible issues or violations
- Suggestions for prevention and self audit tips
- Examples identified through a compliance program



Indicators of Possible Issues or Violations

- Indicators of services not rendered
- Indicators of forged/created/altered records
- Other indicators to consider

Indicators of services not rendered



Indicators of

forged/created/altered records



Other indicators to consider



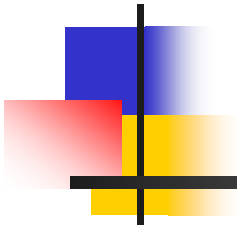
Suggestions for Prevention and Self-Audit Tips

- Institute the basic components of a compliance program
- Know the rules, regulations and requirements
- Initiate appropriate action
- Suggestions



Basic Components

Rules, regulations and requirements





Appropriate action



Suggestions



Examples Identified Through a Compliance Program

- Complaint #1
- Complaint #2
- Other compliance program initiatives



Complaint #1



Complaint #2

Other compliance program initiatives